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Dear Student,

There are fifty questions in the following questionnaire. The questions pinpoint your concerns as a student at the University of Dar es Salaam. We are interested in your candid opinion of the concerns of students of the University of Dar es Salaam. Your opinion will serve as a guide to help the institution’s authorities in their endeavour to improve services to students.

Please feel free to answer each question as you see fit, without prejudice. Do not write your name on the questionnaire. This will ensure that you remain an anonymous participant in the study.

Answer each question “YES”, “NO” or “?” by encircling one of these responses. The “?” response should be used only for those questions where you feel insufficiently informed to make a definite “YES” or “NO” response. Write additional information in the “Comments” space if you wish to complement your responses.

1. Please supply the following important information first:
   - Category (Direct Entrant or Mature Entrant) ............ Age ............ Sex ............
   - Marital Status (Married, Unmarried, or Divorced) ........................................
   - Number of children ..........................................................
   - Classification (First Year, Second Year, etc.) ................................................
   - Major Course of Study ..........................................................................
   - Housing (Check One): Live in dormitory ( ); Live at home ( )
   - Live off-campus ( )
   - Religion (Catholic, Protestant, Moslem, Other) ........................................

II. Now answer the questions by encircling “YES”, “NO” or “?” which appear at the end of each question:

ADMISSIONS, TESTING, AND ORIENTATION

1. Is the method used by this University to give information on admission procedures adequate?
   - Comments: “YES” “NO” “?”

2. Do you feel that previous to your admission you were adequately informed about the facilities of this institution?
   - Comments: “YES” “NO” “?”

3. Have you found this institution to be the same as it was presented to you prior to your admission?
   - Comments: “YES” “NO” “?”

4. Is the Mature Age Entrance Examination suitable for the mature applicants?
   - Comments: “YES” “NO” “?”
5. Do you think a test to determine a student’s aptitude to cope with university education should be administered to all students prior to their admission?

Comments: “YES” “NO” “?”

6. Is the orientation programme given to all new students during their first week at the University useful?

Comments: “YES” “NO” “?”

7. Was the handbook and dossier of literature you received as a new student of value to you in your adjustment to campus life?

Comments: “YES” “NO” “?”

8. Would you attend special (remedial) courses designed to bring you up-to-date in your particular field of study if they were offered during the first term of your study at the University?

Comments: “YES” “NO” “?”

GUIDANCE AND COUNSELLING

9. Do you know of some staff or faculty member, other than the Dean of Students, to whom students go for assistance with personal problems?

Comments: “YES” “NO” “?”

10. When you came here, were you informed of members of the staff or faculty to whom you could go for help in cases of academic difficulty?

Comments: “YES” “NO” “?”

11. When you came here, were you informed of members of the staff or faculty to whom you could go for help in cases of legal difficulty?

Comments: “YES” “NO” “?”

12. Have you been made to feel that you are welcome to visit a counsellor on this campus any time you may need such help?

Comments: “YES” “NO” “?”

13. Do academic problems constitute a major worry of most students on this campus?

Comments: “YES” “NO” “?”

14. Would you agree that family problems also constitute a major worry of most students on this campus?

Comments: “YES” “NO” “?”

15. Is your academic adviser sufficiently well informed about your background and academic progress as to suggest that he is able to help you satisfactorily?

Comments: “YES” “NO” “?”
16. Do you feel that selected upperclassmen would advise you effectively on personal and academic matters if such practice was available at this institution?
Comments: "YES" "NO" "?"

17. Would such upperclassmen counsel you effectively, leaving you free to make your own decisions, if such practice was available at this institution?
Comments: "YES" "NO" "?"

18. If you had financial problems, would you feel free to go to the appropriate university authorities for help and counsel?
Comments: "YES" "NO" "?"

19. Are your religious needs being met while you are a student in this institution?
Comments: "YES" "NO" "?"

20. Do you feel that students on this campus who need counselling appropriate to their needs are receiving such help?
Comments: "YES" "NO" "?"

21. Would you prefer a counsellor or advisor who is older than you to one who is younger than you?
Comments: "YES" "NO" "?"

SCHOLARSHIPS AND LOANS

22. Are you aware of the existence of any scholarship facilities provided by the University?
Comments: "YES" "NO" "?"

23. Do you know of facilities provided by the University, through the Dean of Students, for student financial assistance?
Comments: "YES" "NO" "?"

24. Do you think students with genuine financial needs who have sought financial assistance in or through the University have generally been helped?
Comments: "YES" "NO" "?"

25. If some loan facilities were available, would you make use of them?
Comments: "YES" "NO" "?"

26. Do you feel that for the most part your fellow students who have received financial aid have been people who really deserve help?
Comments: "YES" "NO" "?"

STUDENT EMPLOYMENT AND PLACEMENT

27. Do you feel that a definite effort is being made by the University to secure opportunities for part-time work for students who need it?
Comments: "YES" "NO" "?"
28. Is the present practice of limiting part-time employment on campus during term-time to students of proven academic ability a desirable practice?
   Comments: “YES” “NO” “?”

29. Is your Dean of Students Office making sufficient effort to keep you informed of current employment trends and needs?
   Comments: “YES” “NO” “?”

30. If you decided to drop out of the University, would you like the institution’s appropriate authority to help you regain your former job or get a new job?
   Comments: “YES” “NO” “?”

**STUDENT HEALTH SERVICES**

31. Are you aware of any emergency programme(s) on your campus that would help students escape catastrophes such as fire outbreaks or get hospital attention with minimal loss of time?
   Comments: “YES” “NO” “?”

32. Have you used the University health facilities?
   Comments: “YES” “NO” “?”

33. Are you satisfied that your campus health authorities would handle your case competently in the event that you were injured or became seriously ill?
   Comments: “YES” “NO” “?”

34. Are the medical services of this institution for the most part helpful in meeting your day-to-day health needs?
   Comments: “YES” “NO” “?”

35. In your opinion, should the university student health services cater for students and their families?
   Comments: “YES” “NO” “?”

36. Are the sanitary and cleanliness conditions adequate at your cafeteria?
   Comments: “YES” “NO” “?”

37. Are mental cases handled satisfactorily?
   Comments: “YES” “NO” “?”

**STUDENT ACTIVITIES**

38. Should students participate fully in the establishing of policies regarding student activities?
   Comments: “YES” “NO” “?”

39. Do you feel there are enough meaningful student activities that suit the majority of students on your campus?
   Comments: “YES” “NO” “?”
40. As a new student, were you introduced to opportunities for participation in extracurricular activities?
   Comments: "YES" "NO" "?"

41. Are you now taking part in some extracurricular activity?
   Comments: "YES" "NO" "?"

42. Do you participate regularly in campus social events?
   Comments: "YES" "NO" "?"

43. Do you feel that the University should make a definite effort to secure reasonable housing for off-campus students?
   Comments: "YES" "NO" "?"

44. Would you recommend that the University establish a Day Care Centre for students' children at minimal cost?
   Comments: "YES" "NO" "?"

45. Do you believe that the opinions of students are given enough consideration in determining the policies of this institution?
   Comments: "YES" "NO" "?"

46. Are there areas of University policy decision-making to which you feel students necessarily cannot make significant contributions?
   Comments: "YES" "NO" "?"

47. Do you know clearly the position and function of the Dean of Students Office?
   Comments: "YES" "NO" "?"

48. Do you feel that the administration is receptive to students' comments and suggestions pertinent to the University's policies which affect the students?
   Comments: "YES" "NO" "?"

49. Do you feel that the Department of Students Administration, headed by the Dean of Students, is staffed well enough to deal with students' problems effectively?
   Comments: "YES" "NO" "?"

50. Should the dominant consideration in the establishment and review of the University rules and regulations concerning students' social conduct be a joint function of the Faculty, administration, and students?
   Comments: "YES" "NO" "?"

Thank you for your cooperation!